

ANNUAL REPORT 2009 - 2010



**DREXEL UNIVERSITY
LIBRARIES**

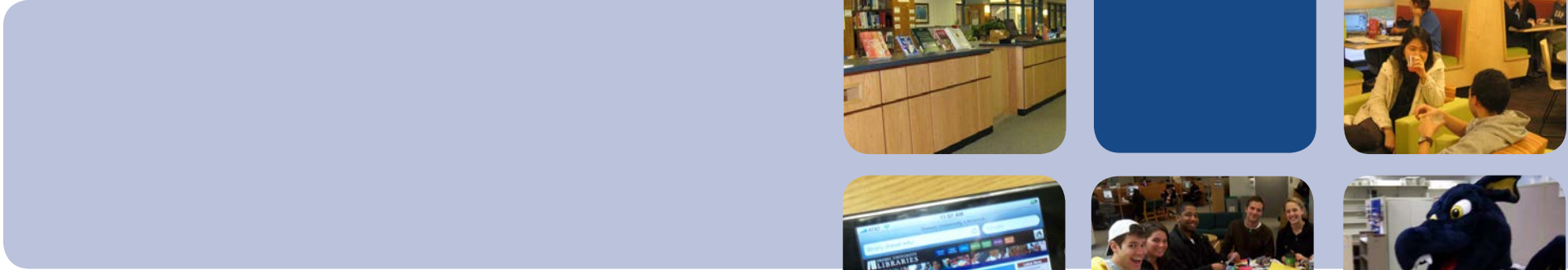


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REFLECTIONS FROM THE DEAN

The 2009 – 2010 year was a year of notable passages that positioned the Libraries to transform into a dynamic learning enterprise within Drexel University.

In the prior year, the University lost its President, Constantine “Taki” Papadakis, and shortly after lost the Libraries’ Director, Jane Bryan. This left an uncertainty of leadership as the staff grieved the loss of these leaders. To fill this void, two interim library directors Dorothy (Schwartz) Colflesh, followed by Lenore Hardy, maintained administrative routines while the recruitment of a new director was underway. Mid-year, the Libraries welcomed me as the new Dean of Libraries and Professor in the College of Information Science and Technologies.

In June 2010, the Libraries experienced another unexpected loss with the passing of Ms. Colflesh. The collective human impact of such changes on the library organization should not be underestimated as the staff dealt with substantial losses and organizational changes.

Throughout this year of endings and hopeful beginnings, an energetic and motivated staff grounded the organization. They valiantly worked together to maintain the Libraries’ deservedly respected reputation for providing responsive services for students to study, to assist for teachers in teaching information literacy, and for faculty to access research information, whether through its material collections, licensed electronic resources or arrangements with other libraries for shared publications.

Space became an opportunity for initiating the Libraries’ transition this year. The prior year’s introduction of a Taco Bell in the Libraries’ Bookmark Café and the subsequent extension of the Law School’s Legal Resource Center over the third floor of the W. W. Hagerty Library were still held by some as indicators of the diminished importance of the Libraries among campus priorities.

Just before the fiscal year began, Drexel appointed Mark L. Greenberg as Provost. With his appointment came new support for the Libraries through budget allocations and encouragement to define and create a library for the 21st century. This, along with the Trustee’s request for a library space assessment, began a new chapter for the Libraries.

A team of campus facility planners, architects from Ayers Saint Gross, consultant Scott Bennett and I undertook a space assessment study which included discussions with over 70 stakeholders in addition to library staff. The report that followed introduced the concept of the Libraries as a learning enterprise. The year ended with preparation to deliver the findings and make recommendations to the Trustees in the fall. There were no challenges to the evidence that the physical library at Drexel is undersized when compared to the size of the institution.

The space assessment presented a recommendation to embed the Libraries throughout campus. This would give physical presence to the concept that the Libraries will transform beyond serving the community by enabling access to information, towards developing its role as a partner in creating knowledge.

The Libraries undertook several initiatives to strengthen its capacity to undergo the transformation ahead. Three strategic directions were articulated in the spring to guide activities for the next two years until a more solidified vision and plan evolves for the Libraries and the University.

In the last quarter of the year, the Libraries leadership structure changed to align the organization with its emerging vision. This change led to greater administrative and managerial leadership growth opportunities and better leveraged the strengths of the Libraries historically serving the medical and health sciences communities at Hahnemann and Queen Lane with those at W. W. Hagerty. To support this new structure, three senior librarians assumed added library-wide responsibilities as Directors to address Services and Quality Improvement [John Wiggins], Academic Partnerships [Elizabeth



Ten Have], and Administrative Services [Lenore Hardy]. These positions form the Strategic Leadership Group, report directly to the Dean of the Libraries and collectively manage the daily operations of the Libraries.

This leadership change also included the development of a Managerial Leadership Group (MLG), composed of members of library staff responsible for library-wide programs. MLG is the forum for reviewing impact on implementation issues of changes in policy or strategic directions. The year ended with recognition that the expectations for greater engagement in managing the Libraries among its managers will require organizational development and training.

Additional opportunities to strengthen the Libraries' relationships with administrators, staff and faculty also grew as the appointment of a Dean with faculty rank placed the Libraries amidst key campus discussions and decision-making. I serve on the Provost's Deans Council, the Academic Directors Group and attend the monthly President's Executive Council meetings and Faculty Senate sessions. Previously, the Libraries lacked a presence at these conversations.

The year ended with excitement over the new attention given the Libraries, but also with a degree of uncertainty about resulting expectations of it among many library staff and other stakeholders, especially those not yet engaged in framing the Libraries' future. A young leadership and an energetic and service-minded staff are eager to be a part of the transformation of the Drexel Libraries as a model for the 21st century academic enterprise.

On a personal note, I am delighted to be a part of this group, to work with collaborative colleagues across campus and at Drexel, as it continues to be a university to watch.

Danuta A. Nitecki
DEAN OF LIBRARIES

STAFF PUBLICATIONS, AWARDS AND PRESENTATIONS

JAY BHATT

LIAISON LIBRARIAN FOR ENGINEERING

Bhatt, Jay. "Challenges, Vision, and the Role of Academic Libraries in Building Institutional Repositories." 117th Annual American Society for Engineering Education Conference and Exposition. Kentucky International Convention Center, Louisville. 21 June 2010. Panelist.

---. "Information Literacy in the Workplace, Part 2." 2010 Special Libraries Association Annual Conference and INFO-EXPO. Special Libraries Association. Convention Center, New Orleans. 14 June 2010. Panelist.

Bhatt, Jay, and Dana Denick. "JISC's Academic Database Assessment Tool as a Collection Development and Management Tool for Bibliographic Database." *Collection Management* 34.3 (2009): 234- 241.

Denick, Dana, Jay Bhatt, and Bradley Layton. "Citation Analysis of Engineering Design Reports for Information Literacy Assessment." *Proceedings of the 117th American Society for Engineering Education Annual Conference*, Louisville, 20-23 June 2010. American Society for Engineering Education, 2010.

Denick, Dana, Jameson Detweiler, Cody Ray, Andrew Cebulski, and Jay Bhatt. "Library SmartHouse Collaboration for Information Literacy Development." *Proceedings of the 116th Ameri-*

can Society for Engineering Education Annual Conference, Austin, 14-17 June 2009. American Society for Engineering Education, 2009.

Goldman, Rebecca, Jay Bhatt, and Robert Sieczkiewicz. "Roles of Engagement: Evaluating the Institution Repository through Scholarly Communication Research." *Proceedings of the Second International Symposium on Emerging Trends and Technologies in Libraries and Information Services: Emerging Technologies and Changing Dimensions of Libraries and Information Services*, Shima, India, 3-5 June 2010.

Ed. Sanjay Kataria, John Paul Anbu K., and Shri Ram. New Delhi: KBD, 2010. 150-156.

Kataria, Sanjay, Shri Ram, John Paul Anbu K., and Jay Bhatt. "Social Networking for Event Management: A Case with ETTLIS2010@Ning." *Proceedings of the Second International Symposium on Emerging Trends and Technologies in Libraries and Information Services: Emerging Technologies and Changing Dimensions of Libraries and Information Services*, Shima, India, 3-5 June 2010. Ed. Sanjay Kataria, John Paul Anbu K., and Shri Ram. New Delhi: KBD, 2010. 24-27.

Kilzer, Rebekah, Gary M. Childs, Larry Milliken, Tim Siftar, and Jay Bhatt. "Connecting with Online Students Using Web-Conferencing Technologies." *Proceedings of the 116th American Society for Engineering Education Annual Conference*, Louisville, 20-23 June 2010. American Society for Engineering Education, 2010.

---. "Information Literacy in the Workplace, Part 2." 2010 Special Libraries Association Annual Conference and INFO-EXPO. Special Libraries Association. Convention Center, New Orleans. 14 June 2010. Panelist.

---. "Information Literacy in the Workplace, Part 2." 2010 Special Libraries Association Annual Conference and INFO-EXPO. Special Libraries Association. Convention Center, New Orleans. 14 June 2010. Panelist.

---. "Information Literacy in the Workplace, Part 2." 2010 Special Libraries Association Annual Conference and INFO-EXPO. Special Libraries Association. Convention Center, New Orleans. 14 June 2010. Panelist.

Behrakis Grand Hall, Philadelphia. 25 March 2010. Presentation.
Recipient of the 2010 Homer I. Bernhardt Distinguished Service Award from the American Society for Engineering Education Engineering Libraries Division.

STEVEN BOGEL
INFORMATION SERVICES LIBRARIAN, HEALTH SCIENCES LIBRARIES

Bogel, Steven and Gary M. Childs. College of Medicine. Department of Adult Psychiatry. "Adult Psychiatry Workshop Series." July 2009 – June 2010. Presentation.
Bogel, Steven. St. Christopher's Hospital for Children. "PubMed Workshop for Faculty and Residents." June 2010. Presentation.
Bogel, Steven. College of Medicine Fundamentals of Research Seminar. "Searching and Accessing the Biomedical Literature." July 2010. Presentation.
Bogel, Steven. College of Medicine. Intersession. "Using EBM Resources for Efficient Searching." June 2010. Presentation.

GARY CHILDS
EDUCATION LIBRARIAN, HEALTH SCIENCES LIBRARIES

Bogel, Steve and Gary M. Childs. "Adult Psychiatry Workshop Series." Drexel University. Philadelphia. July 2009 – June 2010. Presentation.
Childs, Gary M. "Evidence-based Research Techniques for Doctor of Physical Therapy Students." Drexel University. Philadelphia. 22 September 2009. Presentation.
---. "Evidence-based Research Techniques for Pulmonary and Critical Care Fellows." Drexel

University. Philadelphia. 7 August 2009. Presentation.
---. "Finding evidence-based practice information." *Physical and Occupational Therapy in Pediatrics* 29.4 (2009): 337-44.
---. "Physician Assistant Faculty Workshop." Drexel University. Philadelphia. 10 December 2009. Presentation.
Childs, Gary M., and Diana Winters. "AMA Citation Format & Evidence-based Research Techniques." Drexel University. Philadelphia. 4 December 2009. Presentation.
Cornelius, Frances H., Gary M. Childs, and Linda Wilson. "Leveraging Technology to Support Doctoral Advanced Nursing Practice." *Role Development for Doctoral Advanced Nursing Practice*. Ed. H. Michael Dreher and Mary Ellen Smith Glasgow. New York: Springer, 2011. 281-299.
Kilzer, Rebekah, Gary M. Childs, Larry Milliken, Tim Siftar, and Jay Bhatt. "Connecting with Online Students Using Web-Conferencing Technologies." e-Learning Conference 2.0. Drexel University. Behrakis Grand Hall, Philadelphia. 25 March 2010. Presentation.
Recipient of the 2010 Drexel University Hahnemann Physician Assistant Program's Nathaniel Alston Service Award.

DANA DENICK
INFORMATION SERVICES ASSISTANT

Bhatt, Jay, and Dana Denick. "JISC's Academic Database Assessment Tool as a Collection Development and Management Tool for Bibliographic Database." *Collection Management* 34.3 (2009): 234-241.
Denick, Dana, Jay Bhatt, and Bradley Layton. "Citation Analysis of Engineering Design Reports for Information Literacy Assessment." *Proceedings of the*

117th American Society for Engineering Education Annual Conference, Louisville, 20-23 June 2010. American Society for Engineering Education, 2010.
Denick, Dana, Jameson Detweiler, Cody Ray, Andrew Cebulski, and Jay Bhatt. "Library Smart-House Collaboration for Information Literacy Development." *Proceedings of the 116th American Society for Engineering Education Annual Conference*, Austin, 14-17 June 2009. American Society for Engineering Education, 2009.
Dominy, Margaret, and Dana Denick. "Knowledge Literacy vs. Technology Literacy; Education and Outreach Strategies." 31st Annual IATUL Conference. International Association of Scientific and Technological University Libraries. Forney Hall Purdue University, West Lafayette. 22 June 2010. Poster session.

MARGARET DOMINY
LIAISON LIBRARIAN FOR SCIENCE & MATH

Dominy, Margaret. "The Best Writing on Mathematics 2010." *Rev. of The Best Writing on Mathematics 2010*, ed. Mircea Pitici. *Library Journal* 135.17 (2010): 96.
---. "A Brilliant Darkness: The Extraordinary Life and Mysterious Disappearance of Ettore Majorana, the Troubled Genius of the Nuclear Age." *Rev. of A Brilliant Darkness: The Extraordinary Life and Mysterious Disappearance of Ettore Majorana, the Troubled Genius of the Nuclear Age* by João Magueijo. *Library Journal* 134.18 (2009): 87.
---. "The Grand and Bold Thing: An Extraordinary New Map of the Universe Ushering in a New Era of Discovery." *Rev. of The Grand and Bold Thing: An Extraordinary New Map of the Universe Ushering in a New Era of Discovery* by Ann Finkbeiner. *Library Journal* 135.12 (2010):103.

---. "Knowledge Literacy vs. Technology Literacy; Education and Outreach Strategies." 2010 Special Libraries Association Annual Conference and INFO-EXPO. Special Libraries Association. Sheraton Hotel, New Orleans. 15 June 2010. Poster session.
Dominy, Margaret, and Dana Denick. "Knowledge Literacy vs. Technology Literacy; Education and Outreach Strategies." 31st Annual IATUL Conference. International Association of Scientific and Technological University Libraries. Forney Hall Purdue University, West Lafayette. 22 June 2010. Poster session.

ELEANOR GOLDBERG
LIBRARY ASSISTANT IN INFORMATION SERVICES
Goldberg, Eleanor. "Style in the Stacks: The Fiction of Romance in the Library." *Fashion in Fiction: The Dark Side of Fashion*. Drexel University. Stein Auditorium, Philadelphia. 9 October 2010. Presentation.

REBECCA GOLDMAN
DIGITAL ARCHIVES TECHNICIAN
Goldman, Rebecca, Jay Bhatt, and Robert Sieczkiewicz. "Roles of Engagement: Evaluating the Institution Repository through Scholarly Communication Research." *Proceedings of the Second International Symposium on Emerging Trends and Technologies in Libraries and Information Services: Emerging Technologies and Changing Dimensions of Libraries and Information Services*, Shima, India, 3-5 June 2010. Ed. Sanjay Kataria, John Paul Anbu K., and Shri Ram. New Delhi: KBD, 2010. 150-156.

REBEKAH KILZER
EMERGING TECHNOLOGIES LIBRARIAN
Kilzer, Rebekah. "Chat Reference with Library-

H3lp.” WNYLRC Virtual Reference Conference 2009. New York Library Resources Council. Holiday Inn Ithaca Downtown, Ithaca. 25 September 2009. Presentation.

---. “What is Your Library Doing About Emerging Technologies?” 2010 ALA Annual Conference. American Library Association. Washington Convention Center, Washington D.C. 26 June 2010. Panelist.

Kilzer, Rebekah, Gary M. Childs, Larry Milliken, Tim Siftar, and Jay Bhatt. “Connecting with Online Students Using Web-Conferencing Technologies.” e-Learning Conference 2.0. Drexel University. Behrakis Grand Hall, Philadelphia. 25 March 2010. Presentation.

DAISY LARIOS

CAREER SERVICES LIBRARY ASSISTANT

Larios, Daisy. “Recruiting Undergraduates to the Library Profession: A Mellon Success Story.” 2010 ALA Annual Conference. American Library Association. Washington Convention Center, Washington D.C. 28 June 2010. Panelist.

Recipient of the departmental Drexel University’s 2009 President’s Award to the Steinbright Career Development Center (SCDC)

Recipient of Ilene F. Rockman California Academic and Research Libraries Association (CARL) Conference Scholarship, 2010

American Library Association Spectrum Scholar, 2009-10

KATHERINE LYNCH

LIBRARY WEB DEVELOPER

Lynch, Katherine. “For All: Accessibility Standards for the New Web.” eduWEB Conference 2009. Doubletree Hotel, Chicago. 21 July 2009. Presentation.

Lynch, Katherine. “WCAG 2.0: What Every Them-

er and Developer Should Know.” Drupaldelphia 2009. W. W. Hagerty Library, Philadelphia. 31 July 2009. Presentation.

Lynch, Katherine. “Create Accessible Websites: What to do, what to ask for.” ATIA Chicago 2009. Renaissance Schaumburg Hotel and Convention Center, Schaumburg. 29 October 2009. Presentation.

Lynch, Katherine. “Build for the Library with Drupal.” Ex Libris Mid Atlantic User Group 2009. Binghamton University, Binghamton. 6 November 2009. Presentation.

Lynch, Katherine. “Drupal 7 Accessibility.” Drupal Spring JAM 2010. UIC Innovation Center, Chicago. 27 March 2010. Presentation.

Lynch, Katherine. “Accessibility in Drupal 6 and Drupal 7: Contribute accessible modules and themes.” DrupalCon San Francisco. Moscone Center, San Francisco. 19 April 2010. Presentation.

Lynch, Katherine, Amy Qualls-McClure, and Tammy Allgood. “Shh! This is a Drupal-Powered Library!” DrupalCon San Francisco. Moscone Center, San Francisco. 21 April 2010. Presentation.

Lynch, Katherine. “Drupal Voices 99: Katherine Lynch on Accessibility Tips for Websites.” Interview by Kent Bye. Drupal Voices. Web. 11 May 2010. <http://www.lullabot.com/podcasts/drupal-voices-99-katherine-lynch-on-accessibility-tips-websites>. Podcast Interview.

Lynch, Katherine. “Accessibility in Drupal 6 and Drupal 7 Overview.” Drupaldelphia 2010. Temple University Alter Hall, Philadelphia. 14 May 2010. Presentation.

Lynch, Katherine. “Theming Views: get it to ‘look right.’” DrupalCamp Chicago 2010. University of Chicago Law School, Chicago. 26 June 2010. Presentation.

Lynch, Katherine. “Thick, Rich, and Accessible: in-

corporate dynamic content, scripting, and media accessibly.” DrupalCamp Chicago 2010. University of Chicago Law School, Chicago. 26 June 2010. Presentation.

LARRY MILLIKEN

LIAISON LIBRARIAN FOR HUMANITIES AND SOCIAL SERVICES

Kilzer, Rebekah, Gary M. Childs, Larry Milliken, Tim Siftar, and Jay Bhatt. “Connecting with Online Students Using Web-Conferencing Technologies.” e-Learning Conference 2.0. Drexel University. Behrakis Grand Hall, Philadelphia. 25 March 2010. Presentation.

EMILY MISSNER

REFERENCE LIBRARIAN FOR BUSINESS

Missner, Emily. “Mad Men in Your Library: Copy Writing and Information Literacy.” LOTW 2010. LOEX-of-the-West. Mount Royal University, Calgary. 12 June 2010. Presentation.

DANUTA A. NITECKI

DEAN OF LIBRARIES

Nitecki, Danuta A.. “Guest Editorial: Finalizing a Research Paper – Findings through Conclusion.” Library and Information Science Research 32.1 (2010): 1-3.

---. “Joy to the World of Metrics.” Journal of Academic Librarianship 36.2 (2010): 117-18.

---. “Research Skills for Managerial Leadership.” Shaping the Future: Advancing the Understanding of Leadership. Ed. Peter Herson. Santa Barbara, Libraries Unlimited, 2010. 71-84.

Recipient of the Greenwood Publishing Group Award for 2010 Best Book in Library Literature, ALA Conference for Viewing Library Metrics from Different Perspectives: Inputs, Outputs, and Outcomes co-authored with Robert E. Dugan and Pe-

ter Herson.

Barnett, Jeffrey, Carol Jones, and Danuta A. Nitecki. Recipients of Emerald LiteratiNetwork 2010 Award for Outstanding Paper: Borrow Direct: a decade of sustained quality book-lending service.

ROB SIECZKIEWICZ

UNIVERSITY ARCHIVIST

Goldman, Rebecca, Jay Bhatt, and Robert Sieczkiewicz. “Roles of Engagement: Evaluating the Institutional Repository through Scholarly Communication Research.” Proceedings of the Second International Symposium on Emerging Trends and Technologies in Libraries and Information Services: Emerging Technologies and Changing Dimensions of Libraries and Information Services, Shima, India, 3-5 June 2010.

Ed. Sanjay Kataria, John Paul Anbu K., and Shri Ram. New Delhi: KBD, 2010. 150-156.

TIM SIFTAR

LIAISON LIBRARIAN FOR EDUCATION AND INFORMATION SCIENCE AND TECHNOLOGY

Kilzer, Rebekah, Gary M. Childs, Larry Milliken, Tim Siftar, and Jay Bhatt. “Connecting with Online Students Using Web-Conferencing Technologies.” e-Learning Conference 2.0. Drexel University. Behrakis Grand Hall, Philadelphia. 25 March 2010. Presentation.

---. “Joy to the World of Metrics.” Journal of Academic Librarianship 36.2 (2010): 117-18.

---. “Research Skills for Managerial Leadership.” Shaping the Future: Advancing the Understanding of Leadership. Ed. Peter Herson. Santa Barbara, Libraries Unlimited, 2010. 71-84.

Recipient of the Greenwood Publishing Group Award for 2010 Best Book in Library Literature, ALA Conference for Viewing Library Metrics from Different Perspectives: Inputs, Outputs, and Outcomes co-authored with Robert E. Dugan and Pe-

ter Herson. “Now it’s Personal: Piloting a Personal Librarian Initiative.” 3 by the Sea: MLA TriChapter Conference. Medical Library Association TriChapter. Resorts Hotel and Casino Ballroom, Atlantic City. 7 October 2009. Poster session.

SPACE PLANNING



Space became a major theme of the year as the University began an in-depth space study to evaluate and review existing library spaces. The study was undertaken at the request of the Drexel Board of Trustees and facilitated a change in the view of the Libraries on campus.

The study was conducted by Ayers Saint Gross, a Baltimore architectural firm, in conjunction with members of the Drexel University Facilities team, a library space consultant, the Dean of the Libraries and the department of Planning, Development and Construction for Drexel University. The study began with a thorough evaluation of the current library system.

By every measure, the Drexel University Libraries are under-sized. With a growing student population of over 20,000 FTE, the Libraries are currently 180,000 square feet below the average private institution of similar size. This is most evident during final's week at Drexel, when students maximize study spaces in the Libraries to work on laptops, diligently read textbooks or prepare presentations in groups.



Through the space study a library model for the 21st century emerged. This new paradigm extended a primarily service-based model into a learning enterprise and led to an exciting opportunity for the organization to redefine its role on the Drexel campus.

As the Libraries continue to develop into a learning enterprise, new spaces will be created to accomplish new goals and initiatives moving forward. These new spaces will seek to embed library environments within the mainstream of academic life – where students reside, where faculty develop their teaching tools and skills, where discipline-based research and learning activities occur, and where the greater campus community takes pride in its historic legacy.

CHANGING PARADIGMS FOR THE WAY INFORMATION IS ACCESSED, HOW STUDENTS LEARN, AND THE EDUCATIONAL ROLE OF THE LIBRARIES ARE CONVERGING TO OFFER EXCITING OPPORTUNITIES TO CREATE A TRANSFORMATIVE DEFINITION OF THE LIBRARY AS A LEARNING ENTERPRISE.

- DREXEL UNIVERSITY LIBRARIES STUDY, 2010

HAPPENINGS

NEW FACES

W. W. Hagerty Library welcomed Nancy Bellafante as a part-time reference librarian in July 2009.

TACO BELL IN LIBRARIES' BOOKMARK CAFÉ
In October 2009, Taco Bell Express hosted a grand opening for their new location in W. W. Hagerty Library's Bookmark Café. This 24-hour café serves as a space in the Libraries where students can use the resources of the library while also enjoying a meal. Students selected Taco Bell as one of their top choices for a new on-campus eatery in a poll hosted by Drexel's resident catering company, Sodexo.

NEW FACES

In March 2010, the Queen Lane Library welcomed Kelley Cotter as the new circulation desk assistant and W. W. Hagerty Library welcomed Kenneth Fisher as the Technical Services Assistant.

NITECKI VISITS DREXEL'S SACRAMENTO CENTER FOR GRADUATE STUDIES

Dean of Libraries, Danuta A. Nitecki, traveled to Sacramento, California in mid-March to visit the new Sacramento Center for Graduate Students, which opened on January 5th.

PAOLO MANGIAFICO SPEAKS AT DREXEL

In April, Duke University's Paolo Mangiafico visited *iSchool* at Drexel for a discussion titled *We are all Curators Now: Envisioning new Roles for Research Libraries*. After his talk, Mangiafico held a separate discussion for library managers.

SCHOLARLY COMMUNICATIONS SYMPOSIUM

Drexel University Libraries hosted the Scholarly Communications Symposium on April 21, 2010. The theme for this year's symposium was *Inspiration, Derivation or Appropriation? Defining Ownership in the Arts*. The symposium focused on how scholars and artists control their creative output once it has been disseminated. Over 100 people attended.

STAFF AWARDS CEREMONY

On May 6, 2010 the Libraries recognized five staff members and one student worker at the first annual Staff Celebration Awards ceremony. Staff recipients included: Jay Bhatt, Margaret Dominy, Rebecca Goldman, Rebekah Kilzer, David Wagner and Chris Wieman. The Jane Bryan student worker award, named in honor of former Libraries Director, Jane Bryan, was given to Joe Vena.

LIBRARY ADVISORY GROUP RECONSTITUTED

In May, the Library Advisory Group was reconsti-

tuted with new membership. The Group, composed of faculty members from departments across campus, helps the Libraries to collaborate with schools, departments and individual faculty members to collaborate on ways to provide new opportunities and resources to engage student learning.

MICROSOFT SURFACE TABLE AT HAGERTY

Students were invited to try the multi-gesture Microsoft Surface Table in May. The Surface Table was housed at W. W. Hagerty Library, where students were encouraged to use the device and Drexel Faculty, the Libraries and vendor Teknikos, Inc. evaluated the potential for library use of the new technology.

LIBRARIES GRIEVE LOSS OF ADMINISTRATOR

In June 2010, the Libraries grieved the loss of Director of Administrative Services, Dorothy Schwartz Colflesh. She played an important role in the Libraries and served as the Interim Director of the Libraries for almost a year between the passing of Jane Bryan and the arrival of current Dean, Danuta A. Nitecki.

LIBRARIES SUPPORT SPECTRUM INITIATIVE

In a collaborative effort, the Libraries and the *iSchool* at Drexel hosted a dinner on June 10, 2010 and raised more than \$1,600 for the Spectrum Presidential Initiative. The Spectrum initiative is the American Library Association's national effort to promote diversity by providing scholarship money to qualified applicants studying library and information systems at ALA-accredited

graduate programs.

ANNUAL LIBRARIANS CONFERENCE

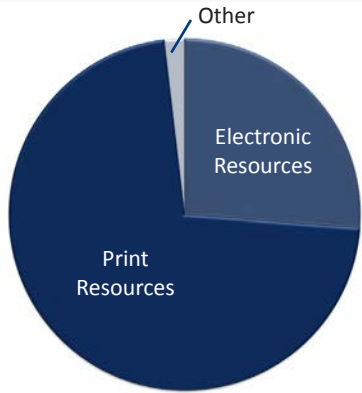
On June 18, 2010 the Libraries welcomed colleagues from Temple University, the University of Pennsylvania and faculty and staff from Drexel to the annual Librarian's Conference and Lunch. Here, librarians from these Philadelphia academic institutions networked and shared ideas about the future of their libraries. Conference topics focused on Technical Services and Libraries' staff members Jessica Rossi and John Wiggins presented on batch cataloging workflow. A hosted speaker from Columbia University and presentations from staff at The University of Pennsylvania and Temple University rounded out the program.

BATCH CATALOGING IMPROVES WORKFLOW

The Libraries' metadata & processing staff pioneered a new approach to grouping resources for cataloging. This new approach, was given the term "batch cataloging" and it allows the Libraries to check for errors using the Millennium system's options of file and searches, rather than the traditional method of staff members reviewing each record individually. This new approach reduced cataloging time by a minimum of 75%.

BY THE NUMBERS

JULY 1, 2009 - JUNE 30, 2010



COLLECTIONS

Drexel University Libraries Collections

Electronic Collections	164,458 Items
Print Collection	452,537 Items
Other	11,679 Items

Interlibrary Loan Services

19,784	Items obtained for Drexel researchers & students
22,584	Items provided to other Libraries

Items Loaned

General Circulation	88,824
Reserve Loans	33,312

Expenditures

Total	\$8,131,766
Information Resources	\$4,038,462
Salaries	\$2,971,152
Other Operational Expenses	\$929,419

Instructional Services

Persons Attending	13,295
Number of Sessions	517



EXPENDITURES

Informational Services

(Reference & Consultations)

In Person	13,769
Virtual	6,505
Total	20,274

Staff

Full Time	66
Student Workers	17 FTE

The Libraries

117	Library Service Hours in a typical week
3,615	Gate Count in a typical week.

Personal Librarian Program

2,800	Number of new students who will be provided with Personal Librarians
27	Staff members enrolled to serve as Personal Librarians

The Libraries Online

1,640,000	Total number of visits to the Libraries website
7,376	Number of average daily page views



* Numbers as reported to the Association of College and Research Libraries in 2010

PERSONAL LIBRARIAN PROGRAM TO LAUNCH THIS FALL



This fall, Drexel will welcome close to 2,800 students from across the nation, and across the globe. These students will likely be unfamiliar to the Drexel campus. It might be their first visit to Philadelphia, or it could be their first time in the United States. They have a long road ahead of them as they learn the campus, figure out their majors, make new friends and begin to build the foundation for the professionals they will become.

However, all incoming students, regardless of their backgrounds, will arrive on campus with one friend. This person will be a resource for them, someone who can guide them to key tools and resources as they begin their academic careers, it is their Personal Librarian.

Each incoming freshman at Drexel will be assigned a librarian as a part of this new Program that adds a personal touch to the Libraries, helping to make the physical space and resources less intimidating to students.

This summer, each freshman will receive a welcome letter from their librarian and twenty-six librarians will participate in the program. Students will also be invited to visit the Libraries during their first weeks on campus to receive a free gift. Communications from librarians to freshman will continue throughout the year.

2010 ANNUAL REPORT IS PRODUCED BY DREXEL UNIVERSITY LIBRARIES.

DEAN OF LIBRARIES

DANUTA A. NITECKI, PH.D.

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LENORE HARDY

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DANUTA A. NITECKI

ELIZABETH TEN HAVE

JOHN WIGGINS

GIVING TO THE LIBRARIES

For more information about supporting the Drexel University Libraries, please contact Kerry DiBlasio, Director of Development at kerry.diblasio@drexel.edu or 215-571-3803.

A multi-level library atrium with bookshelves, study tables, and people working. The image shows a modern library interior with multiple levels. The top level has a glass railing and a woman standing. The middle level has a glass railing and people sitting at tables. The bottom level has bookshelves and people sitting at tables. The lighting is bright, and the atmosphere is quiet and studious.

DREXEL UNIVERSITY LIBRARIES
PHILADELPHIA, PA
WWW.LIBRARY.DREXEL.EDU